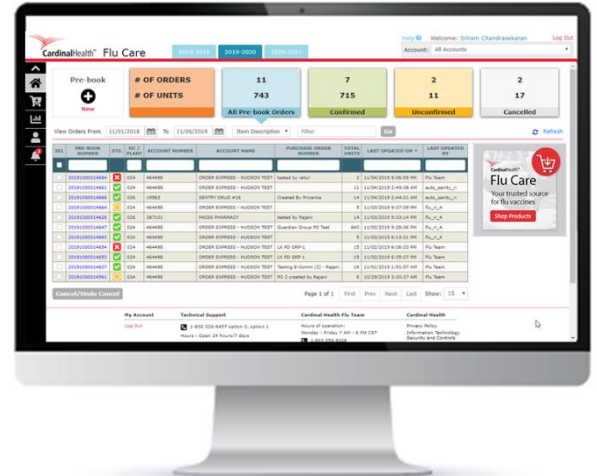


Flu Care Order Management Portal

Quick Start Guide

This guide will cover the following activities:

- Log in
- Overview of the site
- Types of orders
- Placing an order
- Managing an order
- Returns



For more information or any questions, please feel free to contact the Flu Team at 833.FLU.TEAM (833.358.8326)

Monday - Friday, 7 am - 6 pm CST or email us at FluTeam@cardinalhealth.com.

Flu Care allows you to:

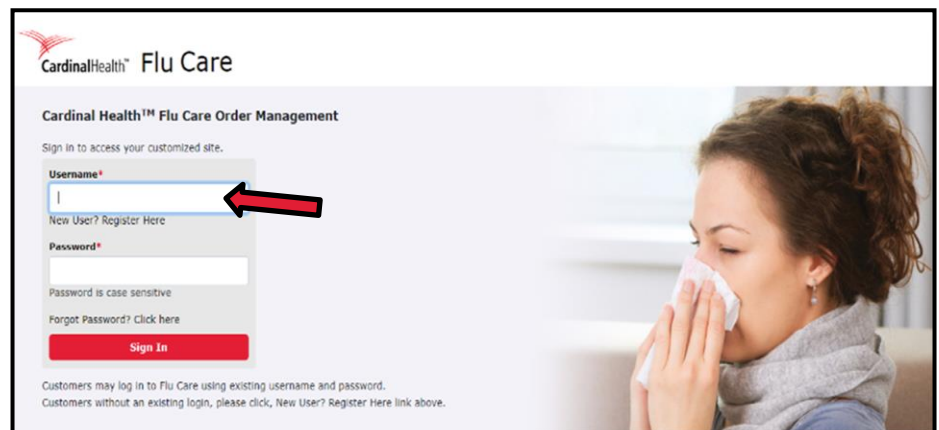
- Place and manage orders from reservation to distribution to returns
- See historical flu vaccine purchases
- Sort and filter the comprehensive flu vaccine portfolio
- Compare pricing
- Check status and delivery updates
- Process end-of-season returns

Log in

Accessing Flu Care is simple.

If you already have credentials for a Cardinal Health website, enter your user ID and password to sign into your customized Flu Care experience. A prompt to provide an email address may appear. Please provide an email address where we can contact you if needed. You will see a green box pop up that shows that information was received

successfully. Flu Care may also be accessed via the Quick Links in Order Express and Specialty Online.



First-time User

If this is your first-time logging into a Cardinal Health site, select New User Register and provide all required information. New customers will receive credentials within 48 hours.

Be sure to check-mark if you wish to receive news, updates, and vaccine solutions via email. The Flu Team will validate your registration within two business days.



New User Registration
Use this form only if you are a new customer. Order Express/Specialty Online/FluCare customers, [login here](#) with your credentials. For existing/new customers who do not have an online account, complete the below fields.

First Name* Last Name*

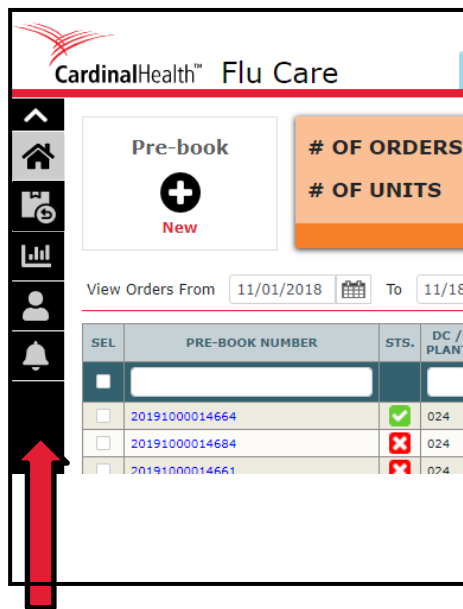
Facility Name* Facility Type*

Contact Number* +I Email Address*

Permission to Communicate*
 Yes, I would like to learn more about Cardinal Health's products and services by email. I can withdraw my consent or change my preferences by visiting Update Preferences. Visit Privacy Policy for more information about Cardinal Health's privacy practices.

Overview of Site

Flu Care navigation is quick and easy.

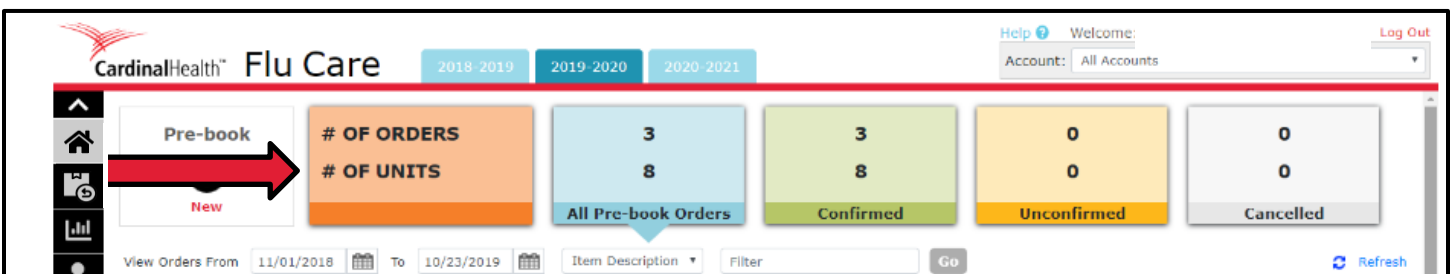


Flu Care is a streamlined, automated, website to order and manage your flu vaccines.

Additionally, you can review past purchases, compare flu vaccine pricing, check status and delivery updates, or initiate end-of-season returns, all on one site.

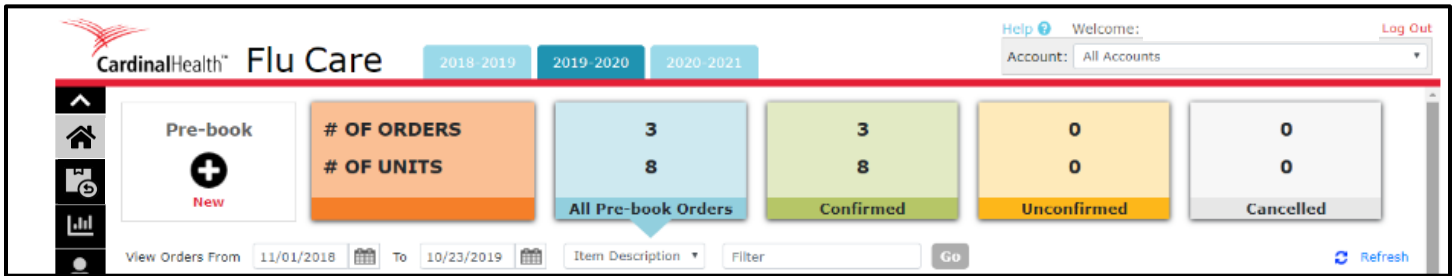
Flu Care navigation is quick and easy ... just select one of the icons on the left side navigation to order, submit a return, access a report, update your user preferences and information, or read alerts.

When ordering flu vaccine, the Mini Dashboard give easy access to all orders, whether Confirmed, Unconfirmed, or Cancelled.



Types of Orders

The Flu Care website allows you to place three different types of orders. The season, along with the time of year, will determine whether the order is a reservation, a pre-book or an in-season order.



Reservation

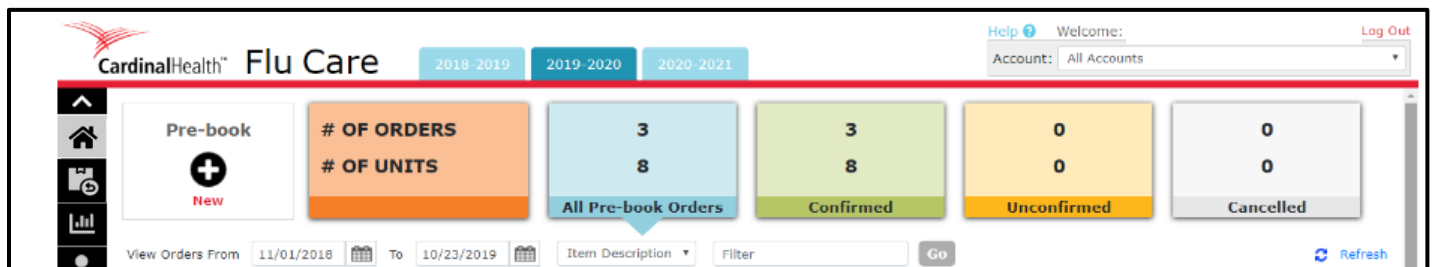
The Reservations season is open when the flu vaccine portfolio is set. This allows you to secure the volume needed for your business. When submitting a reservation, please understand that a request is being submitted for the desired brands, presentations, and quantities needed for the upcoming flu season and the reservation will act as a placeholder until the official Pre-book Incentive Period begins. Flu vaccine pricing is omitted from the reservation portal.

Pre-book

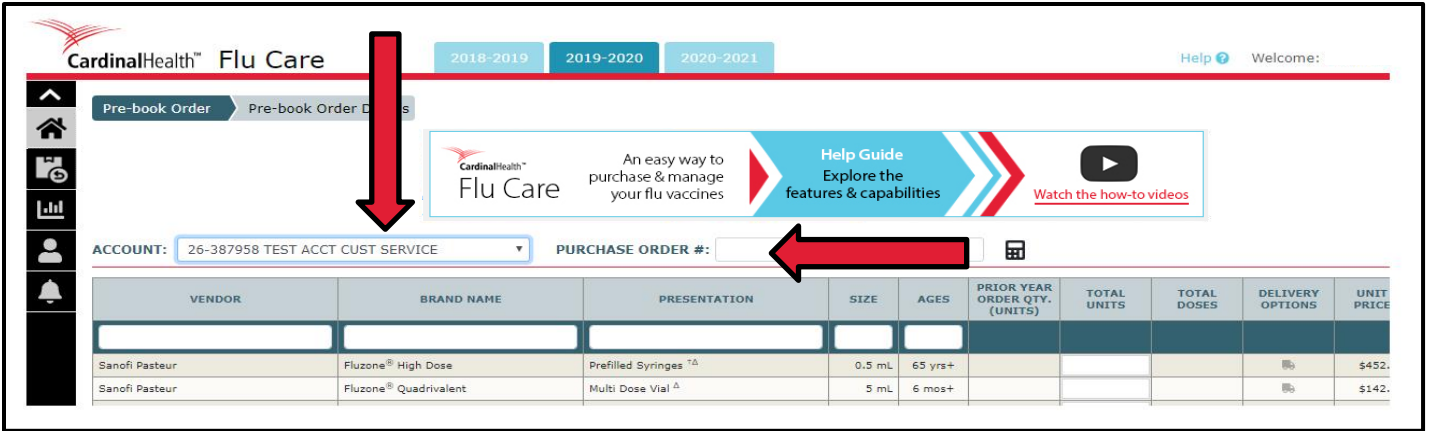
Pricing will become available once the Pre-book Incentive Period begins. At that time, the reservation will convert to an Unconfirmed Pre-book order and you will be requested to review, modify (as needed), and confirm the pre-book prior to the incentive period ending. Additional Terms and Conditions, pertinent to the pre-book flu season, will be included once the reservation is converted to a pre-book order. You will have the opportunity to review Terms and Conditions and modify your order as needed prior to Pre-book Incentive Period deadline.

Placing an Order

To place an order, choose the appropriate season and select [new].



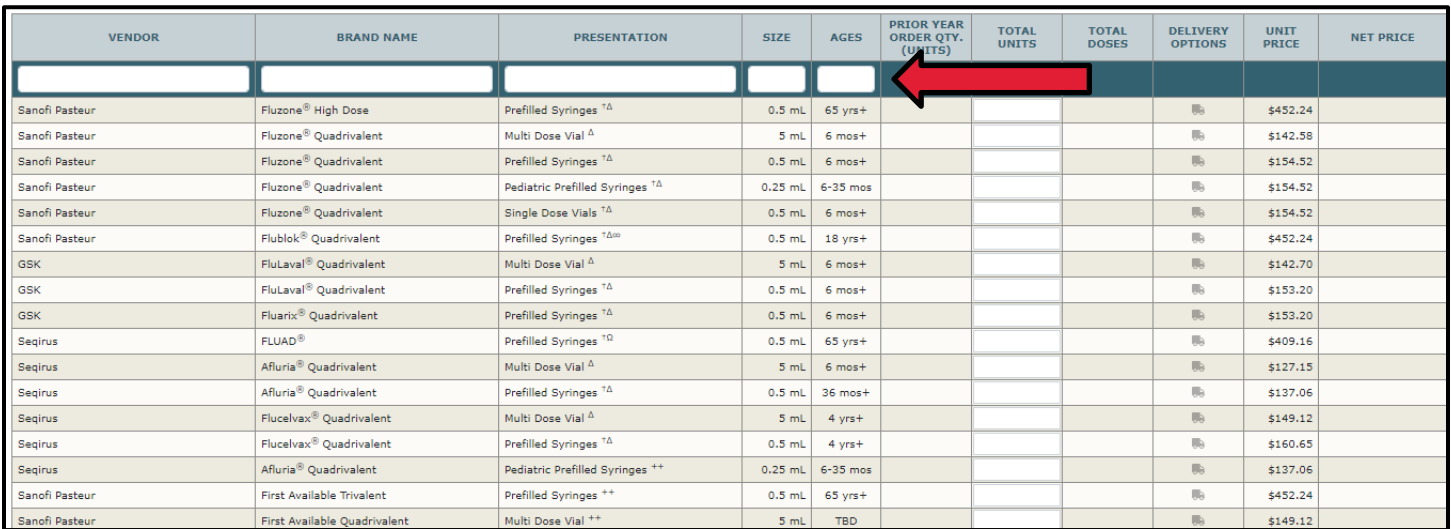
Select an account from the drop down and enter a purchase order if necessary.



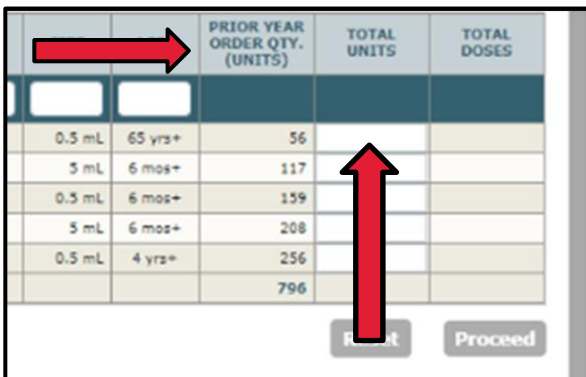
The screenshot shows the 'CardinalHealth™ Flu Care' interface. At the top, there are tabs for '2018-2019', '2019-2020', and '2020-2021'. Below the navigation bar, there is a 'Pre-book Order' button and a 'Pre-book Order Details' link. A red arrow points to the 'ACCOUNT:' dropdown menu, which is currently set to '26-387958 TEST ACCT CUST SERVICE'. Another red arrow points to the 'PURCHASE ORDER #' field. Below this, a table displays product information:

VENDOR	BRAND NAME	PRESENTATION	SIZE	AGES	PRIOR YEAR ORDER QTY. (UNITS)	TOTAL UNITS	TOTAL DOSES	DELIVERY OPTIONS	UNIT PRICE
Sanofi Pasteur	Fluzone® High Dose	Prefilled Syringes ^{TA}	0.5 mL	65 yrs+					\$452.
Sanofi Pasteur	Fluzone® Quadrivalent	Multi Dose Vial ^Δ	5 mL	6 mos+					\$142.

Use filters or scroll through the product portfolio to select a product.



VENDOR	BRAND NAME	PRESENTATION	SIZE	AGES	PRIOR YEAR ORDER QTY. (UNITS)	TOTAL UNITS	TOTAL DOSES	DELIVERY OPTIONS	UNIT PRICE	NET PRICE
Sanofi Pasteur	Fluzone® High Dose	Prefilled Syringes ^{TA}	0.5 mL	65 yrs+					\$452.24	
Sanofi Pasteur	Fluzone® Quadrivalent	Multi Dose Vial ^Δ	5 mL	6 mos+					\$142.58	
Sanofi Pasteur	Fluzone® Quadrivalent	Prefilled Syringes ^{TA}	0.5 mL	6 mos+					\$154.52	
Sanofi Pasteur	Fluzone® Quadrivalent	Pediatric Prefilled Syringes ^{TA}	0.25 mL	6-35 mos					\$154.52	
Sanofi Pasteur	Fluzone® Quadrivalent	Single Dose Vials ^{TA}	0.5 mL	6 mos+					\$154.52	
Sanofi Pasteur	Flublok® Quadrivalent	Prefilled Syringes ^{TA,Δ}	0.5 mL	18 yrs+					\$452.24	
GSK	FluLaval® Quadrivalent	Multi Dose Vial ^Δ	5 mL	6 mos+					\$142.70	
GSK	FluLaval® Quadrivalent	Prefilled Syringes ^{TA}	0.5 mL	6 mos+					\$153.20	
GSK	Fluarix® Quadrivalent	Prefilled Syringes ^{TA}	0.5 mL	6 mos+					\$153.20	
Seqirus	FLUAD®	Prefilled Syringes ^{TD}	0.5 mL	65 yrs+					\$409.16	
Seqirus	Afluria® Quadrivalent	Multi Dose Vial ^Δ	5 mL	6 mos+					\$127.15	
Seqirus	Afluria® Quadrivalent	Prefilled Syringes ^{TA}	0.5 mL	36 mos+					\$137.06	
Seqirus	Flucelvax® Quadrivalent	Multi Dose Vial ^Δ	5 mL	4 yrs+					\$149.12	
Seqirus	Flucelvax® Quadrivalent	Prefilled Syringes ^{TA}	0.5 mL	4 yrs+					\$160.65	
Seqirus	Afluria® Quadrivalent	Pediatric Prefilled Syringes ^{TA}	0.25 mL	6-35 mos					\$137.06	
Sanofi Pasteur	First Available Trivalent	Prefilled Syringes ^{TA}	0.5 mL	65 yrs+					\$452.24	
Sanofi Pasteur	First Available Quadrivalent	Multi Dose Vial ^{TA}	5 mL	TBD					\$149.12	



SIZE	AGES	PRIOR YEAR ORDER QTY. (UNITS)	TOTAL UNITS	TOTAL DOSES
0.5 mL	65 yrs+	56		
5 mL	6 mos+	117		
0.5 mL	6 mos+	159		
5 mL	6 mos+	208		
0.5 mL	4 yrs+	256		
		796		

The previous season's purchase history is visible to help you determine your current needs. (This will only populate on Reservation and Pre-book orders.) Enter the number of units needed. Flu Care will automatically calculate doses.

Select the truck icon if your order requires specific delivery options. This is only available for pre-book orders.

Select the number of shipments, units or percentage, and the suggested delivery date and click Save. **These delivery options are not guaranteed**, but Cardinal Health will make every effort to meet your request.

TOTAL UNITS	TOTAL DOSES	DELIVERY OPTIONS	UNIT PRICE	NET PRICE
12	120		\$452.24	\$5,426.88
3	30		\$142.58	\$427.74
6	60		\$154.52	\$927.12
1	10		\$154.52	\$154.52

Preferred Delivery Options

VENDOR: Sanofi Pasteur BRAND NAME: Fluzone® High Dose PRESENTATION: Prefilled Syringes^{†Δ} TOTAL UNITS: 12

Do you have any specific delivery requests?

Select # of shipments

Enter your request in Units or Percentage

Percentage % Delivery 1: % Delivery 2: % Delivery 3: % Delivery 4: %

Requested Delivery Date:

For any special requests, contact Flu Team at 1.833.358.8326

Disclaimer: Requested delivery options are not guaranteed; however, Cardinal Health will make all reasonable efforts to meet your requests.

Item quantities, pricing, and Federal excise tax are displayed. When all items are added to your order, select proceed.

PRESENTATION	SIZE	AGES	PRIOR YEAR ORDER QTY. (UNITS)	TOTAL UNITS	TOTAL DOSES	DELIVERY OPTIONS	UNIT PRICE	NET PRICE
Prefilled Syringes **	0.5 mL	TBD					\$452.24	
TOTAL				23	230			\$4,089.70
FEDERAL EXCISE TAX							\$7.50	\$172.50
GRAND TOTAL								\$4,262.20

Terms and Conditions

Product upon receipt from the manufacturer. Shipment notifications will be provided electronically to the email address provided. Customer must provide updated email addresses to ensure receipt of shipment notices.

Refer to manufacturer's package insert for prescribing information.

Returns: Only certain products may be returnable. Orders placed after March 31, 2019 ARE NOT eligible for return.

Orders for Product placed prior to March 31, 2019 which are supplied by the following manufacturers are eligible for return as follows:

- Sanofi Pasteur: Up to 20% of units, by presentation, are eligible for return.
- Seqirus: Up to 20% of units, by presentation, are eligible for return.
- GSK: Product is NOT eligible for return.

Notwithstanding the foregoing, all eligible returns must also comply with the following:

- Cardinal Health must receive any returnable units no earlier than February 1, 2020 and no later than April 30, 2020. Any returns of Product which are not approved by the Flu Team will be returned to you and no credit will be provided.
- Only complete, unopened units will be returnable (vials or boxes of multiple syringes).
- All returns are subject to the terms and conditions set forth in this Agreement and the Cardinal Health Returned Goods Policy applicable to your purchase of flu vaccines.
- For eligible returns, credit will be applied to account for use towards future purchases.
- If Cardinal Health permits a cancellation or reduction after March 31, 2019, no returns will be accepted.

AUTHORIZED BY*:

SUBMITTED BY:

EMAIL ADDRESS: (s)

I have read and accept the terms and conditions

Please review and accept our terms and conditions. Enter your authorization and select submit. If a green box appears your order has completed successfully.

Help Welcome

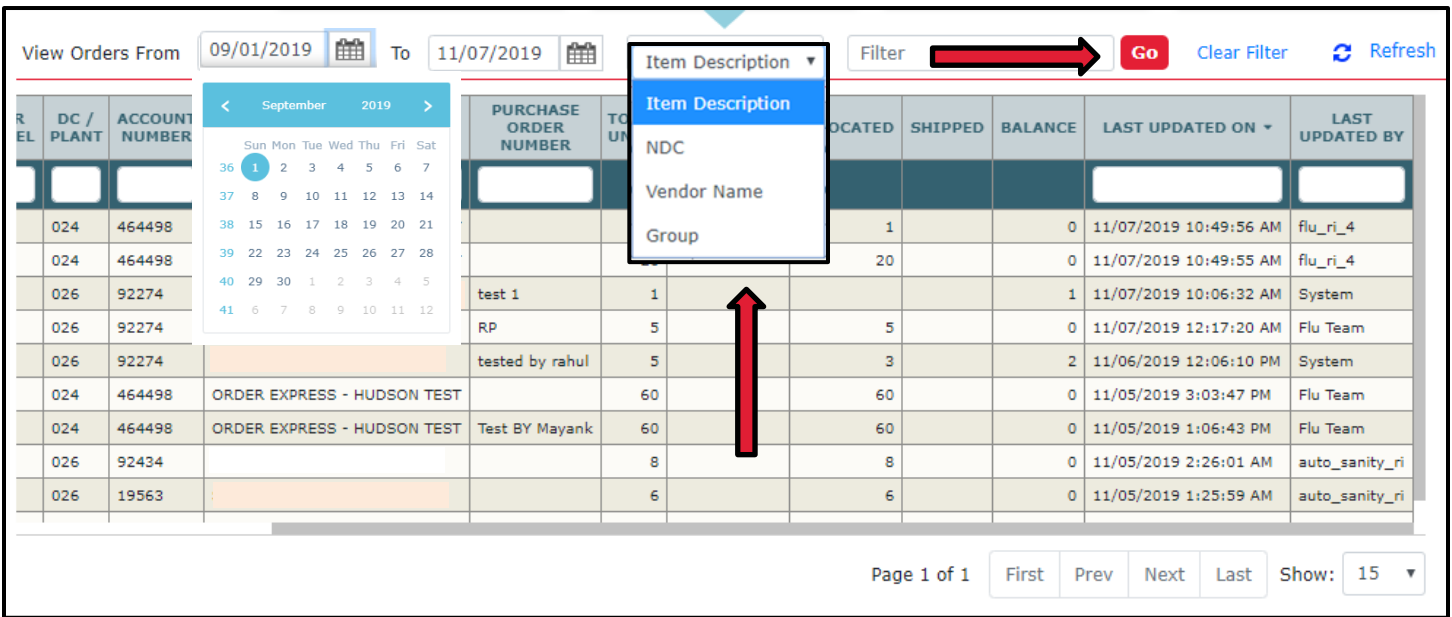
Account: All

Success

Pre-book Order has been created successfully.

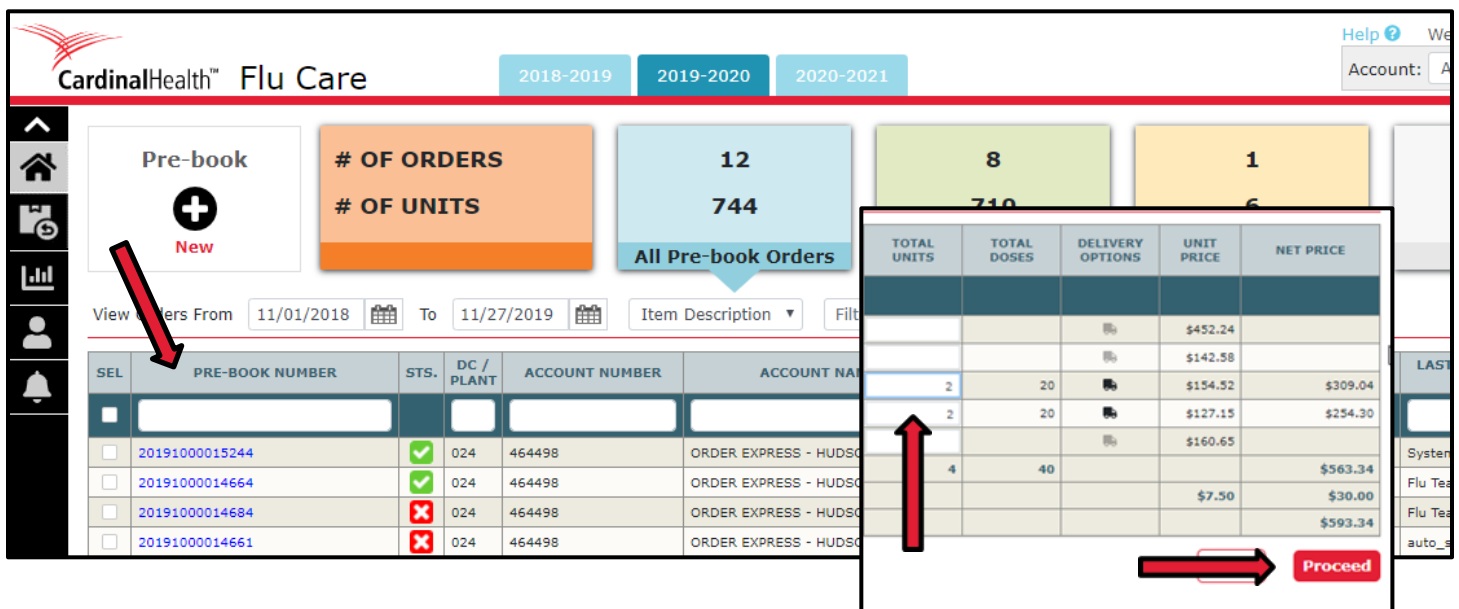
Managing orders

Managing your reservations, pre-book, or in-season orders is a snap. Your orders can be filtered by date range, NDC, or virtually any of the columns provided. Select "clear filter" to return to the default sort or refresh to see if any status has changed.



The screenshot shows the 'View Orders' interface. At the top, there are date filters for '09/01/2019' to '11/07/2019', a 'Filter' button with a red arrow pointing to it, and 'Go', 'Clear Filter', and 'Refresh' buttons. A calendar for September 2019 is visible. A dropdown menu is open over the 'Item Description' column, showing options: 'Item Description', 'NDC', 'Vendor Name', and 'Group'. A red arrow points to the 'Item Description' option in the dropdown. The table below has columns: REL, DC / PLANT, ACCOUNT NUMBER, PURCHASE ORDER NUMBER, TO UNITS, LOCATED, SHIPPED, BALANCE, LAST UPDATED ON, and LAST UPDATED BY. The table contains several rows of order data.

You can add or subtract items, as well as cancel a reservation or pre-book order, at any time prior to the Pre-book Incentive Period deadline. To manage an order, select either the Reservation or Pre-book number. Make adjustments to units or delivery options and then select proceed.



The screenshot shows the 'Flu Care' interface. At the top, there are year filters for '2018-2019', '2019-2020', and '2020-2021'. A 'Pre-book' button with a plus sign and 'New' text is highlighted with a red arrow. To its right are summary boxes for '# OF ORDERS' (12) and '# OF UNITS' (744). Below these are 'View Orders From' date filters and a 'Filter' dropdown. A table lists orders with columns: SEL, PRE-BOOK NUMBER, STS, DC / PLANT, ACCOUNT NUMBER, and ACCOUNT NAME. A red arrow points to the 'PRE-BOOK NUMBER' column. A detailed table is shown in a pop-up, with columns: TOTAL UNITS, TOTAL DOSES, DELIVERY OPTIONS, UNIT PRICE, and NET PRICE. A red arrow points to the 'TOTAL UNITS' column. At the bottom right, a 'Proceed' button is highlighted with a red arrow.

Terms and Conditions

Product upon receipt from the manufacturer: shipment notifications will be provided electronically to the email address provided. Customer must provide updated email addresses to ensure receipt of shipment notices.

Refer to manufacturer's package insert for prescribing information.

Returns: Only certain products may be returnable. Orders placed after March 31, 2019 ARE NOT eligible for return.

Orders for Product placed prior to March 31, 2019 which are supplied by the following manufacturers are eligible for return as follows:

- Sanofi Pasteur: Up to 20% of units, by presentation, are eligible for return.
- Seqirus: Up to 20% of units, by presentation, are eligible for return.
- GSK: Product is NOT eligible for return.

Notwithstanding the foregoing, all eligible returns must also comply with the following:

- Cardinal Health must receive any returnable units no earlier than February 1, 2020 and no later than April 30, 2020. Any returns of Product which are not approved by the Flu Team will be returned to you and no credit will be provided.
- Only complete, unopened units will be returnable (vials or boxes of multiple syringes).
- All returns are subject to the terms and conditions set forth in this Agreement and the Cardinal Health Returned Goods Policy applicable to your purchase of flu vaccines.
- For eligible returns, credit will be applied to account for use towards future purchases.
- If Cardinal Health permits a cancellation or reduction after March 31, 2019, no returns will be accepted.

AUTHORIZED BY* : John Snow

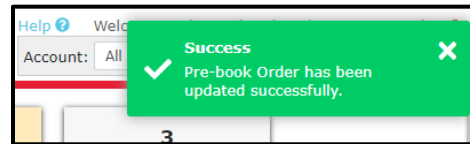
SUBMITTED BY:

EMAIL ADDRESS: (S)

I have read and accept the terms and conditions

Submit **Cancel**

First, review and accept our Terms and Conditions.
Second, enter your authorization, check the box and select submit.



If a green box appears (example above) your order has completed successfully

To cancel an order (example below), first select the order by checking the box to the left of the order number.

SEL	PRE-BOOK NUMBER	STS.
<input type="checkbox"/>		
<input checked="" type="checkbox"/>	20191000014664	✓
<input type="checkbox"/>	20191000015244	✓
<input type="checkbox"/>	20191000014684	✗
<input type="checkbox"/>	20191000014661	✗
<input type="checkbox"/>	20191000014666	✓
<input type="checkbox"/>	20191000014628	✓
<input type="checkbox"/>	20191000014647	✓
<input type="checkbox"/>	20191000014663	✓
<input type="checkbox"/>	20191000014654	✗
<input type="checkbox"/>	20191000014653	✓
<input type="checkbox"/>	20191000014627	✓
<input type="checkbox"/>	20191000014561	⊕

Cancel

Confirm Pre-book Order Cancellation

Are you sure you want to cancel 1 pre-book order(s)?

Yes **No**

Second, select the cancel and confirm cancellation (example at left).

Order status will now show the order as cancelled (example below).

SEL	PRE-BOOK NUMBER	STS.
<input type="checkbox"/>		
<input checked="" type="checkbox"/>	20191000014664	✗
<input type="checkbox"/>	20191000015244	✓
<input type="checkbox"/>	20191000014684	✗
<input type="checkbox"/>	20191000014661	✗
<input type="checkbox"/>	20191000014666	✓
<input type="checkbox"/>	20191000014628	✓
<input type="checkbox"/>	20191000014647	✓
<input type="checkbox"/>	20191000014663	✓
<input type="checkbox"/>	20191000014654	✗
<input type="checkbox"/>	20191000014653	✓
<input type="checkbox"/>	20191000014627	✓
<input type="checkbox"/>	20191000014561	⊕

Undo Cancel

To undo cancel, again select the order by checking the box to the left of the order number.

Confirm Undo Pre-book Order Cancellation

Are you sure you want to undo cancel 1 pre-book order(s)?

Yes **No**

Select Undo cancel (example at left) and confirm (example above).

SEL	PRE-BOOK NUMBER	STS.
<input type="checkbox"/>		
<input type="checkbox"/>	20191000014664	✓
<input type="checkbox"/>	20191000015244	✓
<input type="checkbox"/>	20191000014684	✗
<input type="checkbox"/>	20191000014661	✗
<input type="checkbox"/>	20191000014666	✓
<input type="checkbox"/>	20191000014628	✓
<input type="checkbox"/>	20191000014647	✓
<input type="checkbox"/>	20191000014663	✓
<input type="checkbox"/>	20191000014654	✗
<input type="checkbox"/>	20191000014653	✓
<input type="checkbox"/>	20191000014627	✓
<input type="checkbox"/>	20191000014561	🕒

Flu Care automation makes recognizing your order status simple.

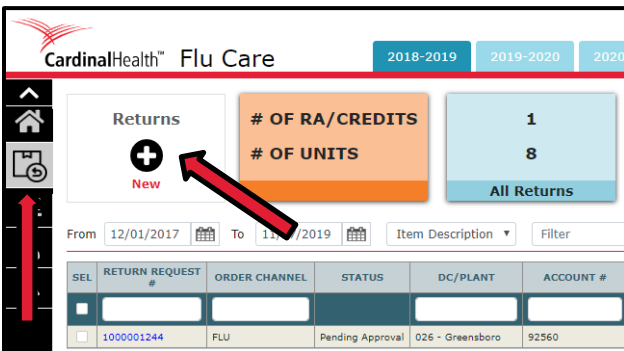
← Orders with an X are cancelled

← Orders with a checkmark are confirmed.

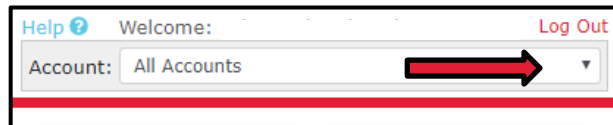
← Orders with a clock are unconfirmed

Returns

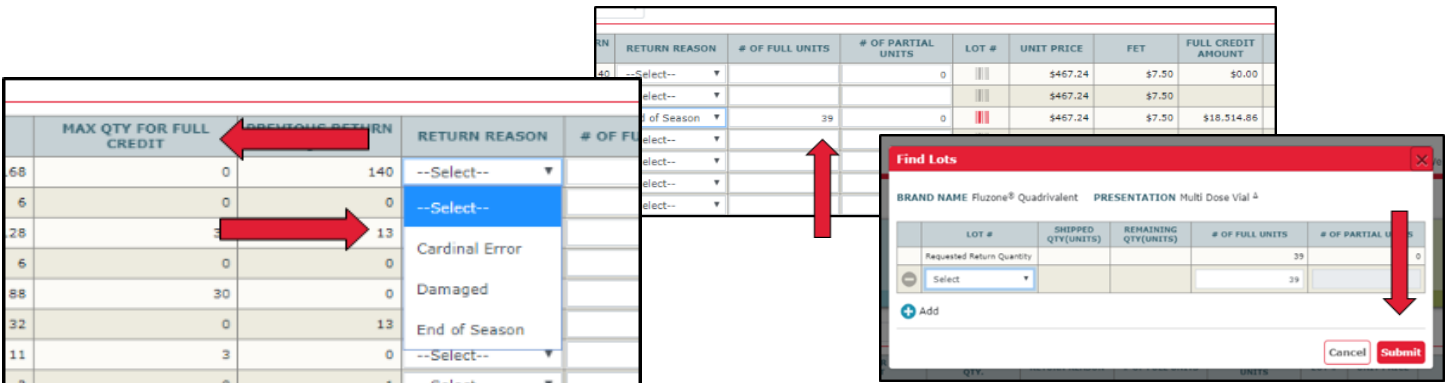
First, select the Returns icon and then select the plus to initiate a New return.



If you are managing multiple accounts, select the appropriate account from the drop-down list.



Flu Care will show you the maximum quantity available to return for full credit for each order. Select your Return Reason, enter the number of units you are requesting to return and select submit. Flu Care will then display your estimated credit amount.



RETURN REASON	# OF FULL UNITS	# OF PARTIAL UNITS	LOT #	UNIT PRICE	FET	FULL CREDIT AMOUNT
--Select--		0		\$467.24	\$7.50	\$0.00
of Season	39	0		\$467.24	\$7.50	\$18,514.86
--Select--						
--Select--						
--Select--						
--Select--						

MAX QTY FOR FULL CREDIT	PREVIOUS RETURN	RETURN REASON	# OF FULL UNITS
68	0	--Select--	140
5	0	--Select--	0
28	0	Cardinal Error	13
6	0	Damaged	0
88	30	End of Season	0
32	0	--Select--	13
11	3	--Select--	0
7	0	--Select--	1

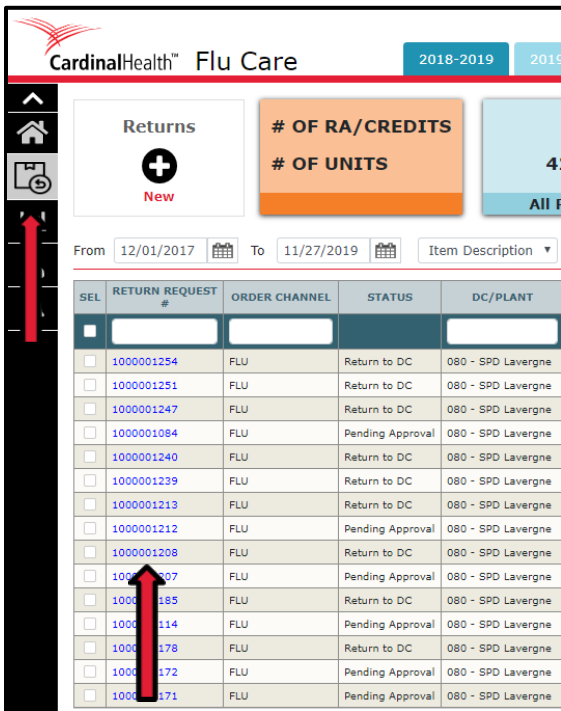
Find Lots

BRAND NAME Fluzone® Quadrivalent PRESENTATION Multi Dose Vial

LOT #	SHIPPED QTY(UNITS)	REMAINING QTY(UNITS)	# OF FULL UNITS	# OF PARTIAL UNITS
Requested Return Quantity			39	0
Select			39	

Cancel Submit

*If it is an SPD order, identify the specific lot numbers.



CardinalHealth™ Flu Care 2018-2019 2019-2020

Returns **# OF RA/CREDITS** **# OF UNITS**

From 12/01/2017 To 11/27/2019 Item Description

SEL	RETURN REQUEST #	ORDER CHANNEL	STATUS	DC/PLANT
<input type="checkbox"/>	1000001254	FLU	Return to DC	080 - SPD Lavergne
<input type="checkbox"/>	1000001251	FLU	Return to DC	080 - SPD Lavergne
<input type="checkbox"/>	1000001247	FLU	Return to DC	080 - SPD Lavergne
<input type="checkbox"/>	1000001084	FLU	Pending Approval	080 - SPD Lavergne
<input type="checkbox"/>	1000001240	FLU	Return to DC	080 - SPD Lavergne
<input type="checkbox"/>	1000001239	FLU	Return to DC	080 - SPD Lavergne
<input type="checkbox"/>	1000001213	FLU	Return to DC	080 - SPD Lavergne
<input type="checkbox"/>	1000001212	FLU	Pending Approval	080 - SPD Lavergne
<input type="checkbox"/>	1000001208	FLU	Return to DC	080 - SPD Lavergne
<input type="checkbox"/>	1000001207	FLU	Pending Approval	080 - SPD Lavergne
<input type="checkbox"/>	1000001185	FLU	Return to DC	080 - SPD Lavergne
<input type="checkbox"/>	1000001114	FLU	Pending Approval	080 - SPD Lavergne
<input type="checkbox"/>	1000001078	FLU	Return to DC	080 - SPD Lavergne
<input type="checkbox"/>	1000001072	FLU	Pending Approval	080 - SPD Lavergne
<input type="checkbox"/>	1000001071	FLU	Pending Approval	080 - SPD Lavergne

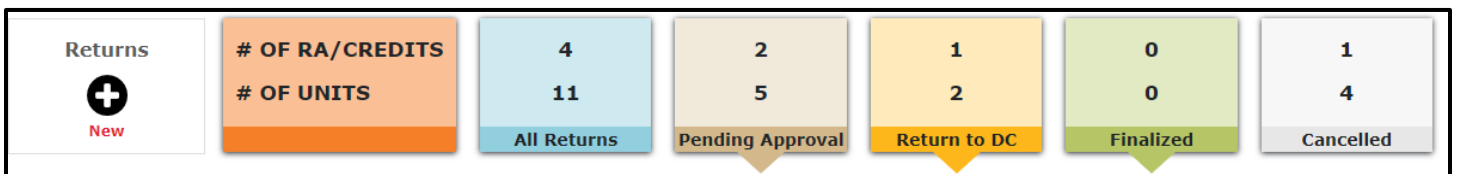
If your request is within the eligibility parameters for the individual account, your request will be approved, and you will be instructed to return your product to the DC. The estimated credit will be issued once product is successfully returned to the warehouse.

If you create and submit another return request above the parameters for an individual account, full credit will only be approved for units up to the eligible return quantity and only Federal Excise Tax (FET) credit for the units above the parameters will be approved. The return will go to a Pending Approval status while it is reviewed by the Flu Team.

You will be able to see the status of each of your orders by selecting the return icon on the left navigation and viewing the status column.

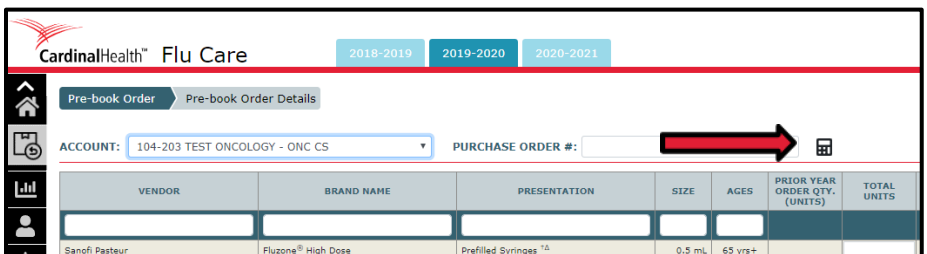
*In-season orders are not eligible for full credit, only FET.

Want to follow up on your return? The mini dashboard displays how many returns you have submitted and their status; whether Pending Approval, Return to DC, Finalized or Cancelled. Just select the return request number (#) to see further details.



Returns # OF RA/CREDITS # OF UNITS	4 All Returns	2 Pending Approval	1 Return to DC	0 Finalized	1 Cancelled
	11	5	2	0	4

Need some assistance in determining your vaccine needs? Select the flu calculator for guidance in selecting the right brand, presentations, and quantities to keep your patients and staff healthy. Cardinal Health supports your facilities flu vaccine needs year-round.



CardinalHealth™ Flu Care 2018-2019 2019-2020 2020-2021

Pre-book Order Pre-book Order Details

ACCOUNT: 104-203 TEST ONCOLOGY - ONC CS PURCHASE ORDER #: [Red Arrow]

VENDOR	BRAND NAME	PRESENTATION	SIZE	AGES	PRIOR YEAR ORDER QTY (UNITS)	TOTAL UNITS
Sanofi Pasteur	Fluzone® High Dose	Prefilled Syringes™	0.5 mL	65 yrs+		