



ThoughtSpot

July 16–19, 2025 | MGM Grand | Las Vegas, Nevada

ThoughtSpot® 2025 FAQs

General information

When and where is the *Good Neighbor Pharmacy* ThoughtSpot annual conference and tradeshow?

Good Neighbor Pharmacy ThoughtSpot is the premier community pharmacy event that provides business-building insights and expertise for independent pharmacies. The four-day event will take place from July 16–19, 2025 at the MGM Grand in Las Vegas, Nevada.

What can I expect?

Education – Continuing education sessions and seminars offered on a wide range of topics in marketing, business building, medication adherence, technology, legislative updates, and patient care services.

Buying opportunities – A variety of exhibitors featuring branded, generic, OTC, home healthcare, general, and specialty merchandise products will be offering special pricing incentives.

Networking – Planned events and programs designed to support interaction.

I have questions about health, safety, and COVID-19 guidelines?

Cencora is committed to the health and safety of our customers, team members and partners. We continue to monitor the impact of COVID-19 across the U.S. and adjust safety protocols as needed, in accordance with CDC guidelines, and as required by state/local/hotel property regulations. We will provide updates as necessary as the event approaches. Questions may be submitted to ThoughtSpot@travelhq.com.

Registration

How much does it cost to attend?

Pricing options are available at wearegnp.com/Thoughtspot2025. Cencora sales executive, the regional coordinator within your servicing division or call 888-676-2487 for immediate assistance. Please note that you will need to provide your Cencora account number to the help desk to register for ThoughtSpot.

How do I register?

Fast and easy click-through registration is available at wearegnp.com/Thoughtspot2025.

Who do I contact for questions and/or assistance with ThoughtSpot 2025 registrations?

Please email your contact information and questions to ThoughtSpot@travelhq.com and someone will contact you within two business days. If you are in the process of registering and require immediate assistance, you may also call 888-676-2487.

How can I register if I do not know my account number?

You can find your Cencora account number on any Cencora invoice, or you can also locate it in the upper right-hand corner of ABC Order under the account name. You can also contact your sales executive to obtain the correct account number. If you are experiencing difficulties accessing the registration site, please either email ThoughtSpot@travelhq.com or call 888-676-2487.

What is the ThoughtSpot cancellation policy?

Cancellations received from the date of registration up until June 16, 2025 (11:59 p.m. PST) will be canceled at no charge.

Cancellations received from June 17, 2025 – June 30, 2025 (11:59 p.m. PST) will be charged a \$300 cancellation fee. This is for Full Conference and a la carte packages.

Cancellations received from July 1, 2025 – July 20, 2025 (including all on site cancellations) will be charged a \$300 cancellation fee and the equivalent of one night's room rate plus tax and resort fee in addition to the \$300 cancellation fee.

How do I cancel a registration for ThoughtSpot 2025?

All requests to cancel must be submitted in writing. Please email your cancellation request, including registrant name, pharmacy name and Cencora account number to ThoughtSpot@travelhq.com. Your cancellation will be processed within two business days and you will receive an email confirmation of the cancellation and if any fees will be billed to your account.

How do I make changes to an existing ThoughtSpot 2025 registration or hotel reservation?

Upon completing your registration for ThoughtSpot, you will receive an email confirmation that contains a link to your existing registration. You may access your registration via the link provided to add another registration, make session additions, changes and/or update your hotel reservations. Should you require further assistance with an existing reservation, please call 888-676-2487 or email your questions to ThoughtSpot@travelhq.com and someone will contact you within two business days.

Are meals included in my conference registration?

Yes, breakfast and lunch are served Wednesday, July 16 through Saturday, July 19. Heavy hors d'oeuvres will be served at the opening night reception on Thursday, July 17 and dinner will be served at the closing night party on Saturday, July 19.

Are families invited?

Absolutely, there are countless family-friendly activities in and around the Las Vegas area. You may want to explore www.vegas.com for tons of ideas!

How many children can I register to one room?

Hotel policy allows for two children aged 17 years and under in the room with adults occupying existing bedding.

I have a guest who is coming with me to Las Vegas but is not attending the conference; do I need to register them?

No, you are not required to register any guest not attending ThoughtSpot 2025. However, please keep in mind that without being registered and securing the proper credentials, your guest will not have access to activities such as scheduled meals, special events, continuing education sessions and exhibit hall access.

Does my guest need a unique email address?

Yes, in order for guests to receive updated communications, including hotel date confirmations as well as mobile app download instructions, each adult attendee must have a unique email address. If your store does not have unique email address, please direct all questions to 888-676-2487 or ThoughtSpot@travelhq.com

Can my guest attend the opening night reception only?

No, we do not offer a la carte opening night reception tickets.

Can my guest come to the closing night party only?

Yes, you can register your guest to attend the closing night party for \$200.

Can I purchase an exhibit hall only pass?

No, we do not offer an exhibit hall only pass, we recommend purchasing an a la carte package which will give you access to scheduled meals, continuing education sessions, and the exhibit hall. You would need to purchase your own hotel accommodations.

Can I purchase a meal package for my guest to attend with me?

No, we do not offer any meal-only packages.

Generics rebate

What is the Generics rebate?

ThoughtSpot helps pharmacies attract new patients, retain existing patients, and operate their business more efficiently. In addition to the educational benefits of attending ThoughtSpot, you may be eligible to receive up to 4 percent off rebatable generics purchases made between April 1, 2025, and June 30, 2025, subject to meeting the applicable requirements (please refer to the Generics rebate terms and conditions). Please contact your Cencora sales executive if you have any questions.

How can I maximize my Generics rebate?

In order to be eligible and maximize your generic rebate, when utilizing multiple locations/stores, each person must be associated to a unique account number. Please refer to the Terms & Conditions for more information.

Hotel information

Can I register for hotel only?

No, every guest must register for the conference to secure a hotel room through registration.

What is the hotel room rate?

Room rates vary depending on the dates you're attending. Please contact ThoughtSpot@travelhq.com or 888-676-2487 to confirm rates based on reservation dates.

What if I need additional hotel rooms?

Please contact ThoughtSpot@travelhq.com as soon as you know you have any special requests (i.e., connecting rooms, multiple rooms or suite upgrades). Requests will be handled as they are received and once your requests are confirmed, you will be contacted via email to finalize all details. Additional rooms or room upgrades with higher prices are at your own expense and are not part of the package pricing.

Who do I contact to update my hotel reservation?

You can update your registration online using the link provided in your confirmation email or send an email to ThoughtSpot@travelhq.com and we will update your reservation and send you another confirmation via email.

Buying opportunities

What are the product specials/buying opportunities for this year's show?

They are still being identified, and we plan to announce them by July 1.

Will I be able to order product specials if I don't attend the show?

There will be discounted product specials prior to the show. Regardless of whether you attend the show, you will still have access to the product specials. You will be able to access them on ABC Central under the Consumer Products page.

Continuing education

How do I redeem my CE credits for sessions I attend in Las Vegas?

If you attend a Continuing Education Session in Las Vegas, there will be instructions provided on how to redeem your CE Credits both on site and post show.

Do I need to pre-register for continuing education sessions?

All Continuing Education Sessions are on a first come, first serve basis. Certification Sessions require advance sign-up and more information will be available in late April 2025 on how to register for a Certification Session.

When will continuing education information be available for this year's show?

Additional continuing education information will be available on wearegnp.com/Thoughtspot2025 in Spring 2024. Updates and information will continue to be shared through our communication newsletters.

Entertainment

What is the entertainment for this year's closing night celebration?

We haven't identified the entertainment for this year's closing night celebration. We expect to have that information in the near future and will keep you informed.

Is there a keynote speaker this year?

We haven't identified a keynote speaker for this year's event. We expect to have that information in early spring and will keep you informed.

Please note: All information related to ThoughtSpot 2025 is subject to change.