

## **Seqirus – Direct from Manufacturer Ordering Information:**

**ONLINE:** <https://flu.seqirus.com>. On the top right corner, click “Log In” if you have placed an order on [flu.seqirus.com](https://flu.seqirus.com) before, or “Create Account.” Once you have completed your account registration, you will be able to place an order at the end of the process. Account setup can take up to 3-5 business days. Order changes can be made by request via email to [customerservice.us@seqirus.com](mailto:customerservice.us@seqirus.com).

### **Customer Service Support:**

- 855-358-8966 or [customerservice.us@seqirus.com](mailto:customerservice.us@seqirus.com)
  - Order Assistance, product information, reimbursement, returns, etc.

### **Payment Terms:**

- 60 days / Net 61 Days
- Firm Dose Discount – 3% discount on orders placed by 4/15/2021.
- Prompt Pay Discount - 2% discount on orders paid within 60 days

### **Cancellations/Changes/Returns:**

- Modify / or Cancel your order at any time up until April 15, 2020.

Returns: 20% return on each brand ordered and unused by the end of season per member. Opened multi-dose vials are not returnable.

### **Shipment Guarantee:**

#### **Shipping Commitments – 2021-2022 Influenza Season**

<b>Shipping Commitment Dates and Percentages of Total Confirmed Influenza Vaccine Reservation for orders placed by April 15th, 2021</b>
September 3, 2021 = 35%
September 30, 2020 = 75%
October 15, 2020 = 100%